



SPM SpA
Via Provinciale, 26
21030 Brissago (Va) – Italia
Tel. +39 0332 542011
Fax +39 0332 576579
www.spmspa.it
infospm@spmspa.it

Charter of Values

Customers first | We measure our performance through the eyes of our Clients. Our goal is to provide products and services that meet their expectations.

Keywords: quality, excellence, satisfaction, innovation, partnership, honesty, future

Teamwork | We are driven by team spirit and we value the contribution of all. We foster individual talent and the ability to add value to the group.

Keywords: collaboration, respect, sharing of information, support, positivity

Personal Responsibility | We are committed to giving our best, to being accountable for our actions. We are cognizant of the economic implications of our actions.

Keywords: seriousness, observance of the rules, efficiency, goals, results

People count | Our people are the primary source of our success. We acknowledge the paramount importance of the individual, in all her/his expressions and interests.

Keywords: training, opportunities, professional development, zero-tolerance of harassment or discrimination, comfort, health, safety

Fairness and integrity | Our corporate principles are based on honesty, integrity and correctness, both within and outside the company.

Keywords: compliance with the law, ethical behaviour, honesty, transparency

Respect for our Home | At SPM we take care of our workplace and have respect for the environment in which we live.

Keywords: order, cleanliness, environmental sustainability, energy saving, future

